

FIG. 1

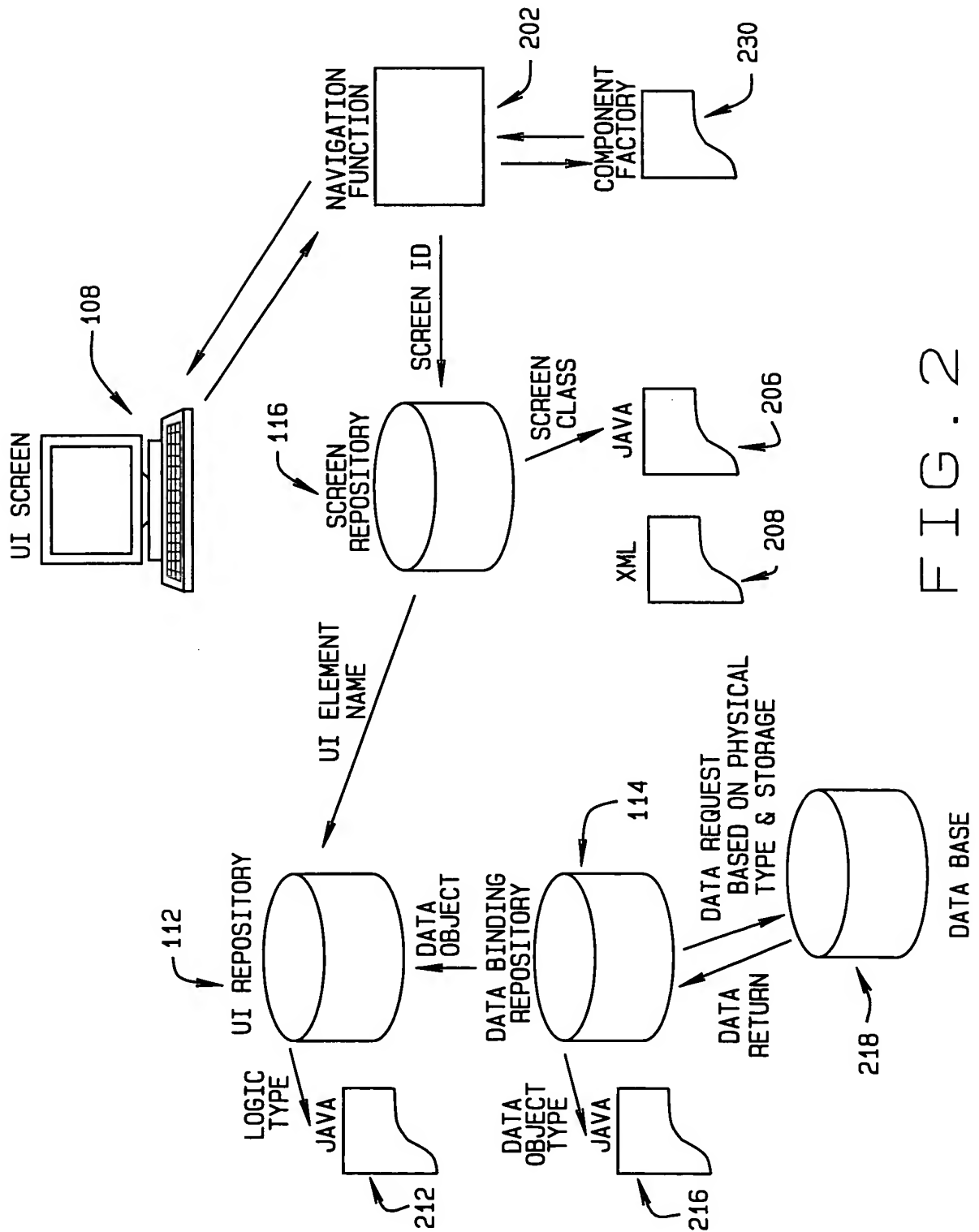
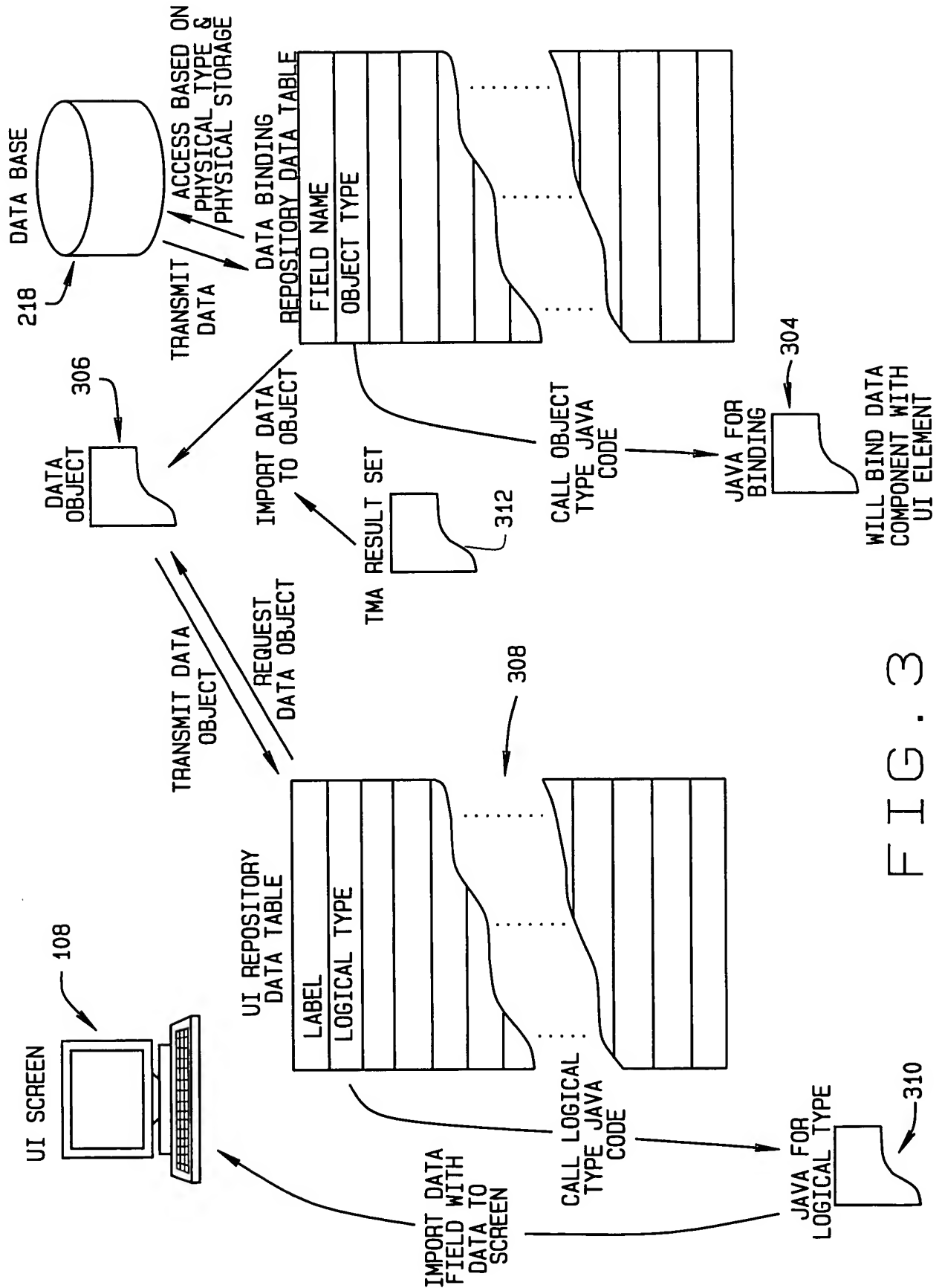


FIG. 2



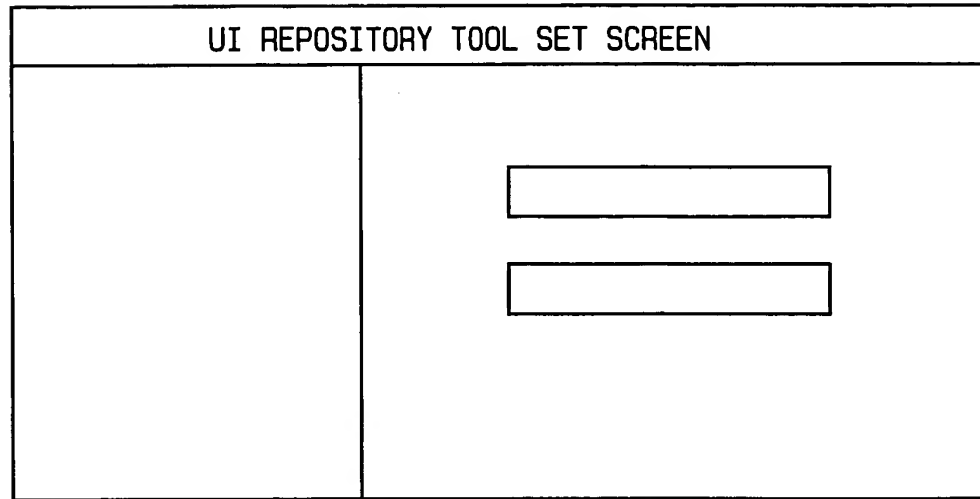


FIG. 3A

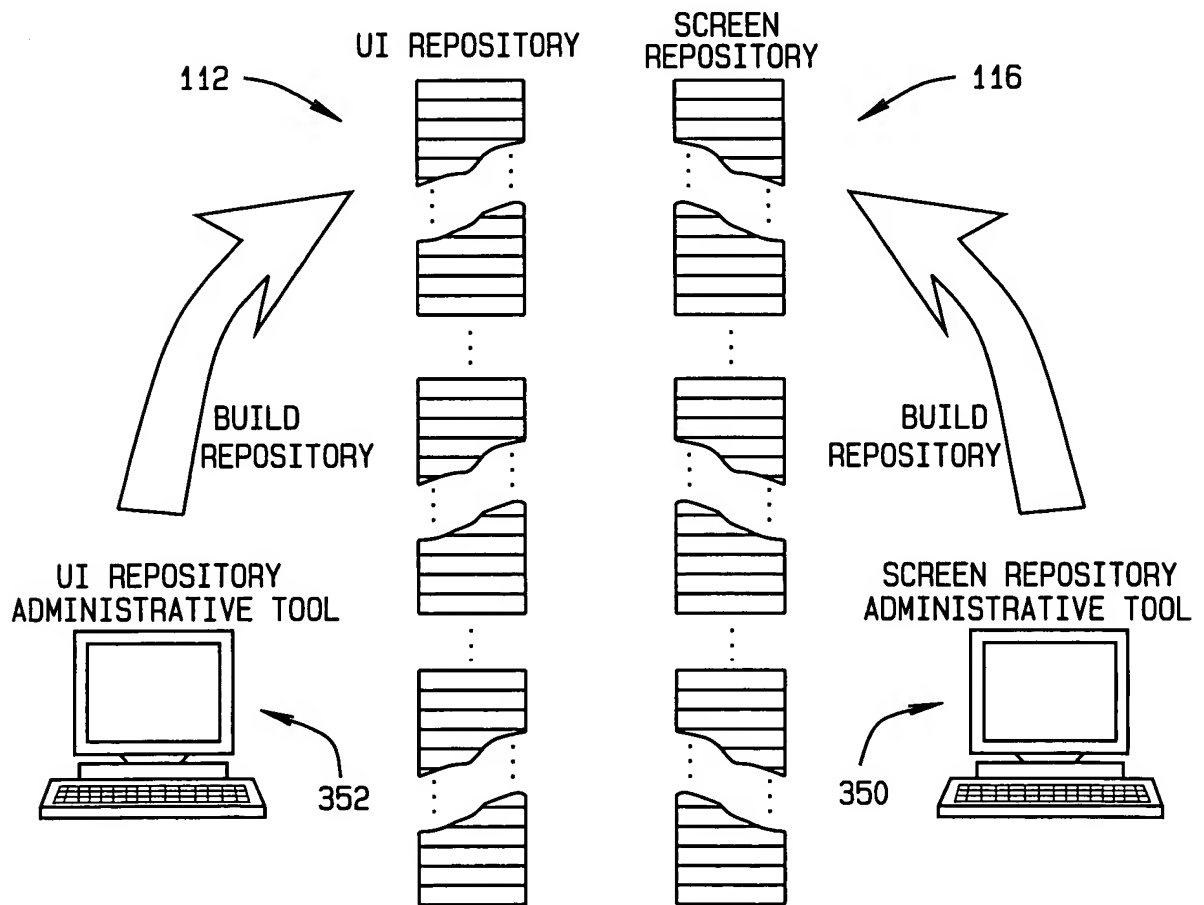


FIG. 3B

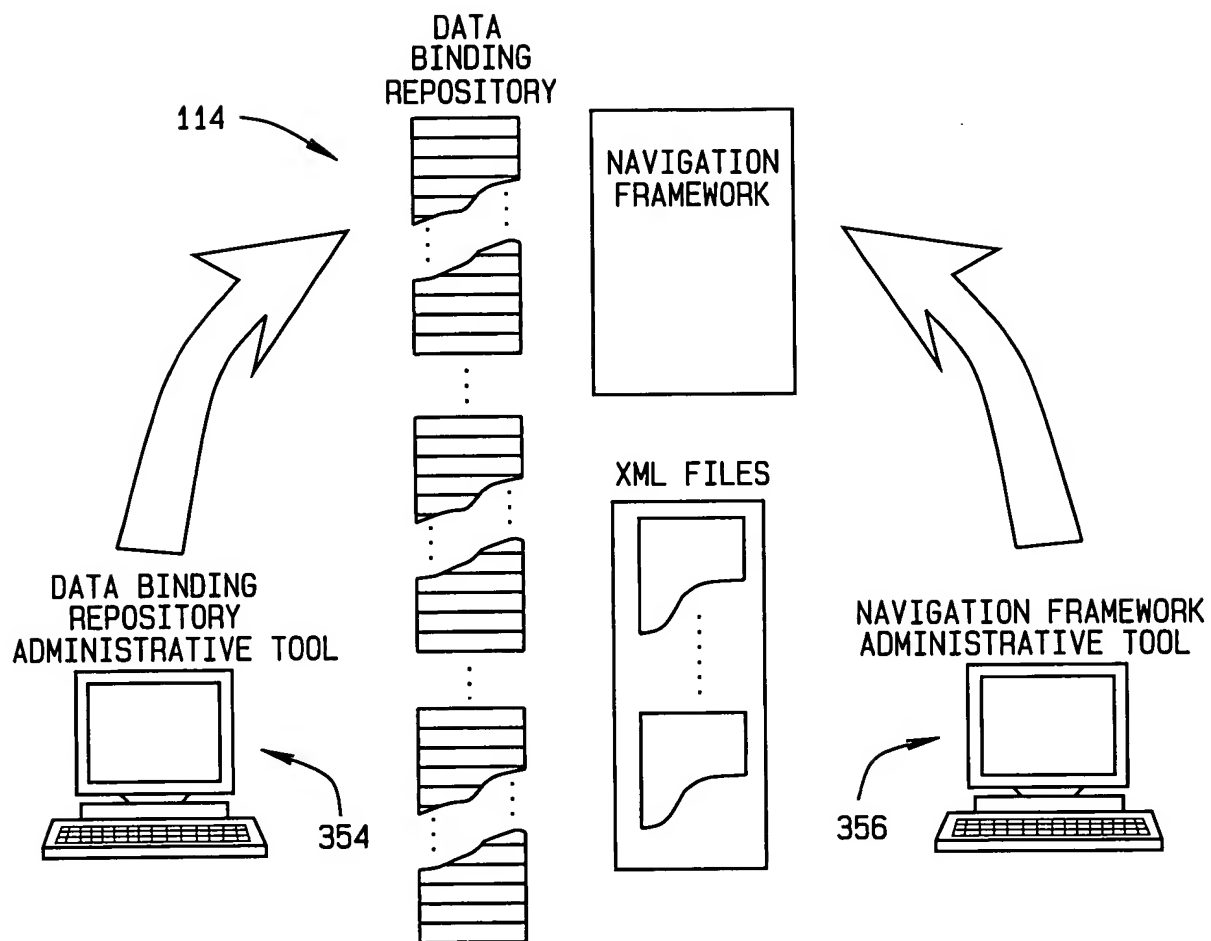


FIG. 3C

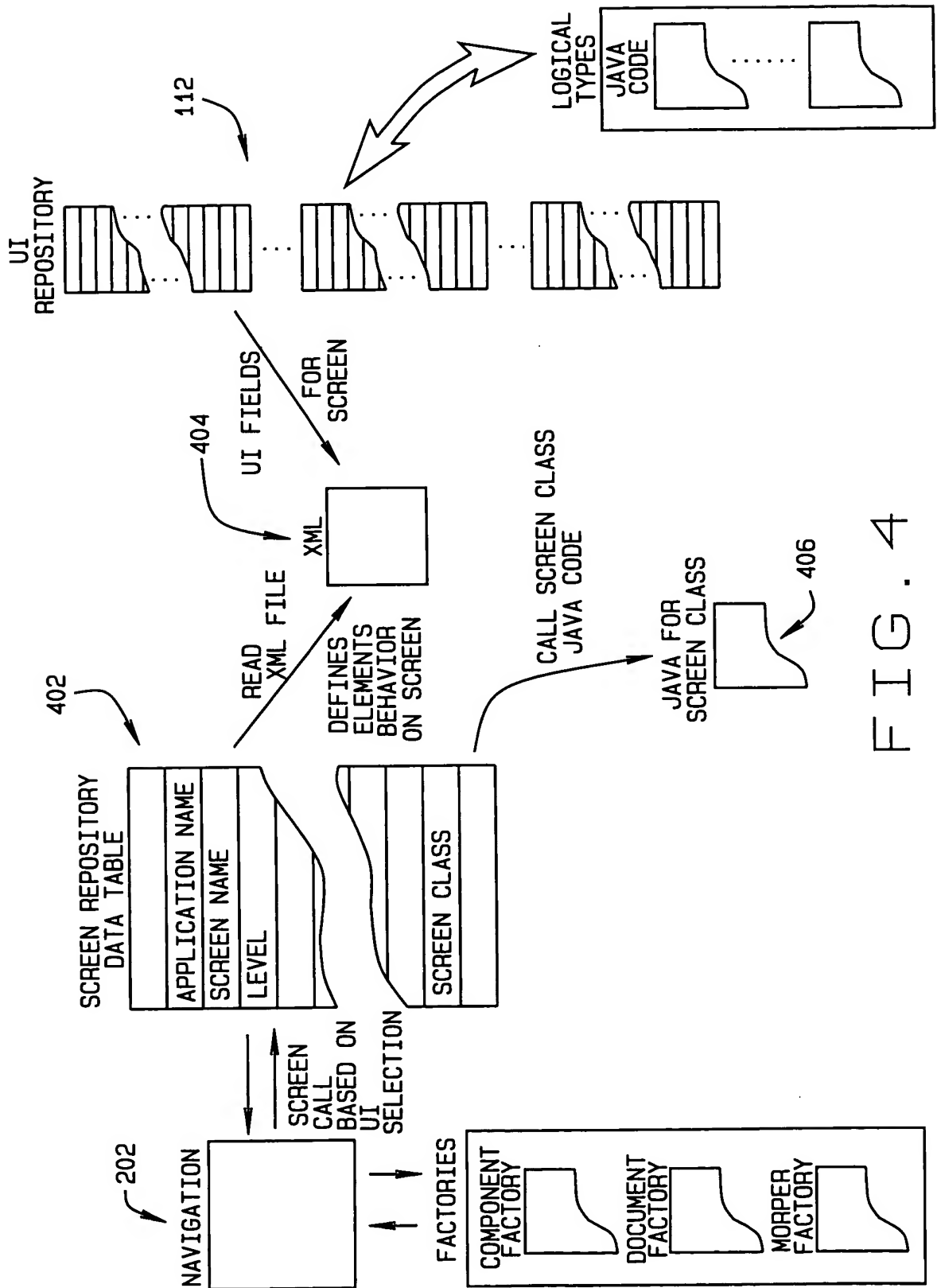


FIG. 4

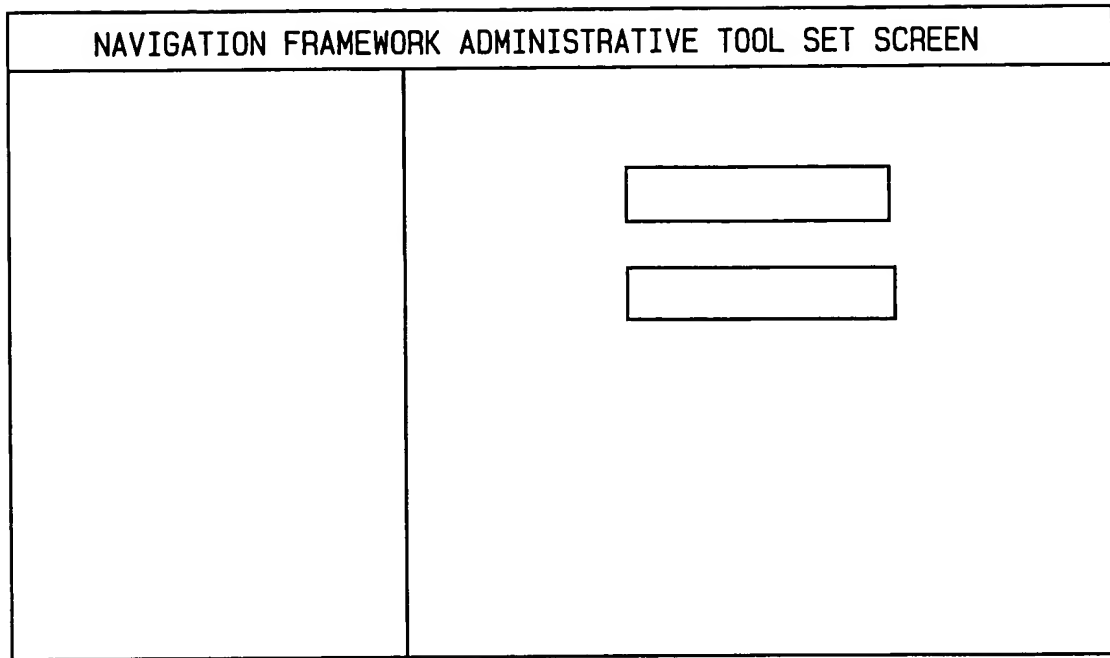


FIG. 4A

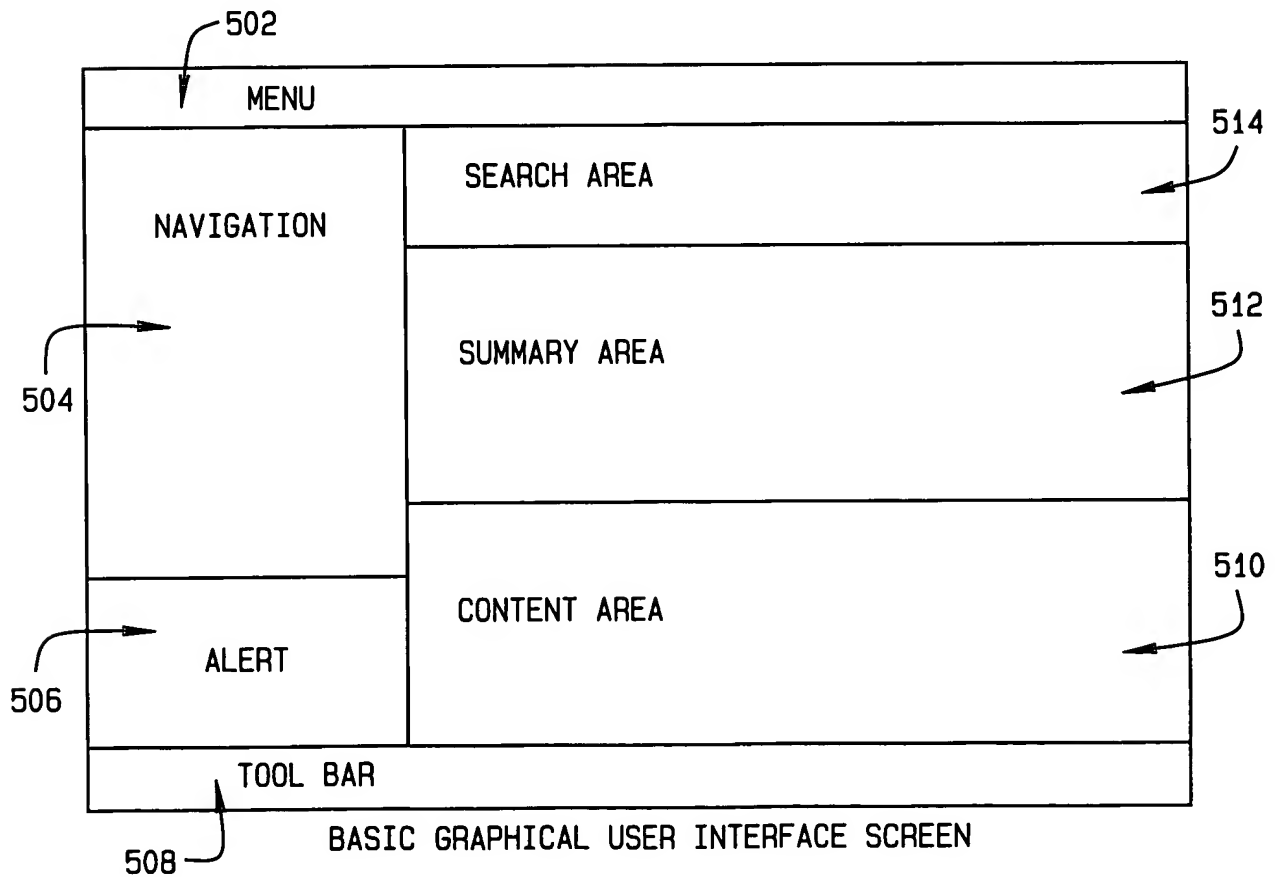


FIG. 5

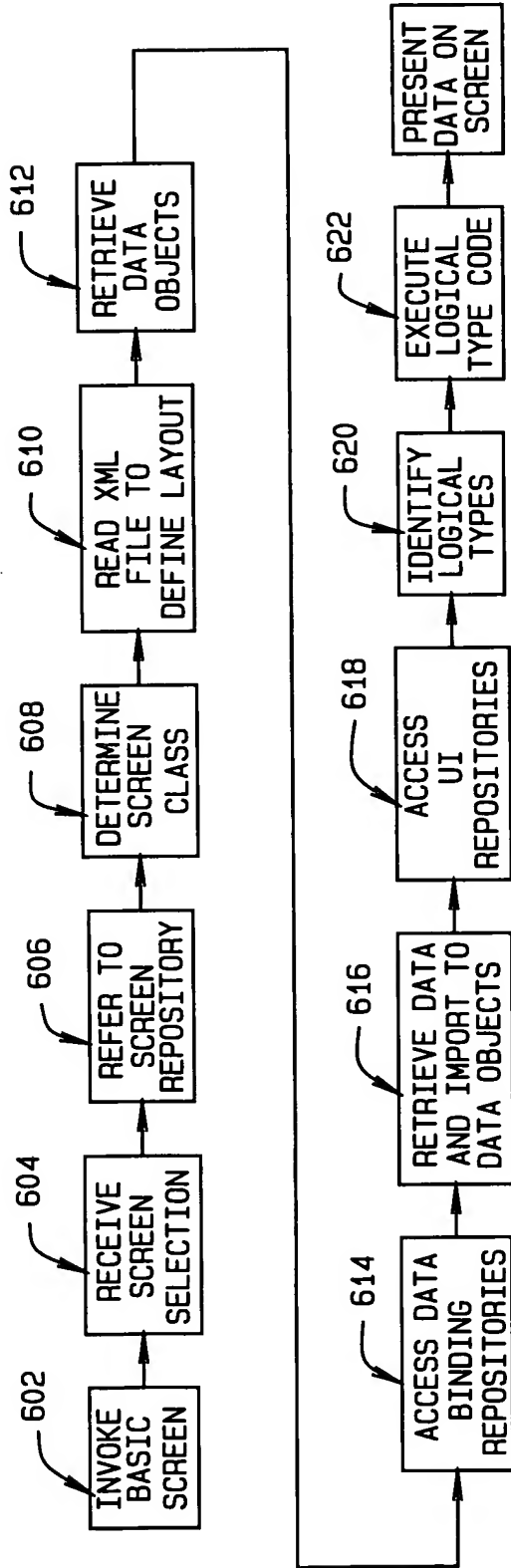


FIG. 6

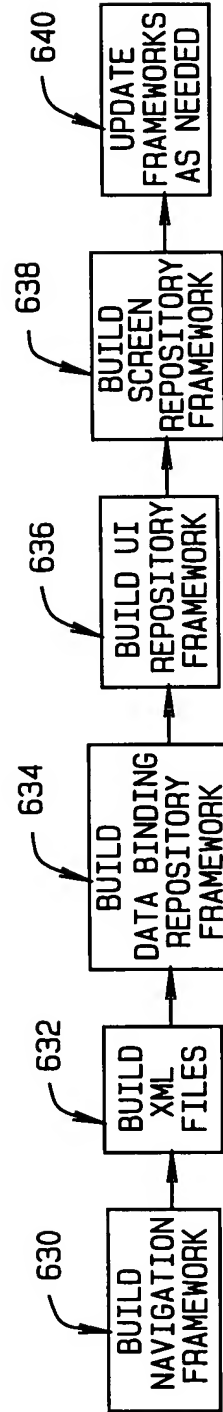


FIG. 6A

NISC SIS CUSTOMER CARE											
FILE VIEW APPLICATION TOOLS MY FAVORITES HELP											
< BACK > FORWARD JUMP											
FIND											
<input type="checkbox"/> CUSTOMER MANAGEMENT											
<input type="checkbox"/> CUSTOMER											
<input type="checkbox"/> FINANCIAL ACCOUNT											
<input type="checkbox"/> AGREEMENTS (4)											
<input type="checkbox"/> TELEPHONE (2)											
<input type="checkbox"/> INTERNET (0)											
<input type="checkbox"/> CATV (1)											
<input type="checkbox"/> PAGER (0)											
<input type="checkbox"/> WIRELESS (1)											
<input type="checkbox"/> OTHER (0)											
<input type="checkbox"/> SERVICE ORDERS (7)											
<input type="checkbox"/> PAYMENTS											
<input type="checkbox"/> ACCOUNTS RECEIVABLE ADJ											
<input type="checkbox"/> ADJUSTMENTS											
<input type="checkbox"/> CREDITS/COLLECTIONS											
<input type="checkbox"/> SERVICE ORDERS											
<input type="checkbox"/> ADMINISTRATION											
<input type="checkbox"/> REPORTS											
SEARCH TYPE <input type="text" value="5555555555"/> <input type="button" value="SEARCH"/> <input type="button" value="ADVANCED SEARCH"/>											
TELEPHONE (2)											
ACCT	AGREEMENT	CLASS OF S	CONN DT	DISCONN DT	VACATION D	INTER PIC	INTRA PIC	SERV REM	WIRE MAINT	CROSS-BI	
440954	7016636511	RESIDENCE	01/01/1990	05/01/2002	05/01/2002	0288	0000	PHONE LINE	YES	COMBINED	
440954	7016636512	RESIDENCE	01/01/1990	05/01/2002	05/01/2002	0288	0000	FAX LINE	YES	COMBINED	
<input type="button" value="SET ASIDE"/> <input type="button" value="ADVANCED SEARCH"/>											
AGREEMENT ID: (701) 663-6511 ACCOUNT: 440956 JOSEPH ABBOT											
GENERAL [TOLL LOCAL DIRECTORY 911 LOCATION TAX EQUIPMENT DEPOSIT PRODUCTS & SERVICES]											
RESIDENCE NONPUBLISHED											
PENDING 80 60 HISTORY/AUDIT											
CALLER ID NAME <input type="checkbox"/> CALLER ID BLOCK											
JOSEPH ABBOT											
NONPUBLISH/NONLIST <input type="button" value="NORMAL"/> <input type="button" value="NORMAL"/>											
SERVICE DESIGNATION <input type="button" value="NORMAL"/> <input type="button" value="NORMAL"/>											
OLD TELEPHONE (701) 663-6510											
NEW TELEPHONE (701) 66306513											
CONNECTION LOCAL OPTIONS DIRECTORY ASSISTANCE DID											
<input type="checkbox"/> FACILITIES BASED <input type="checkbox"/> RESALE											
<input type="checkbox"/> LINE PORT <input type="checkbox"/> PORTED NUMBER											
<input type="checkbox"/> LINE SWITCH <input type="button" value="PORTED FROM"/>											
<input type="button" value="SAVE"/> <input type="button" value="RESET"/> <input type="button" value="NOTES"/> <input type="button" value="CREATE SO"/>											

FIG. 7B

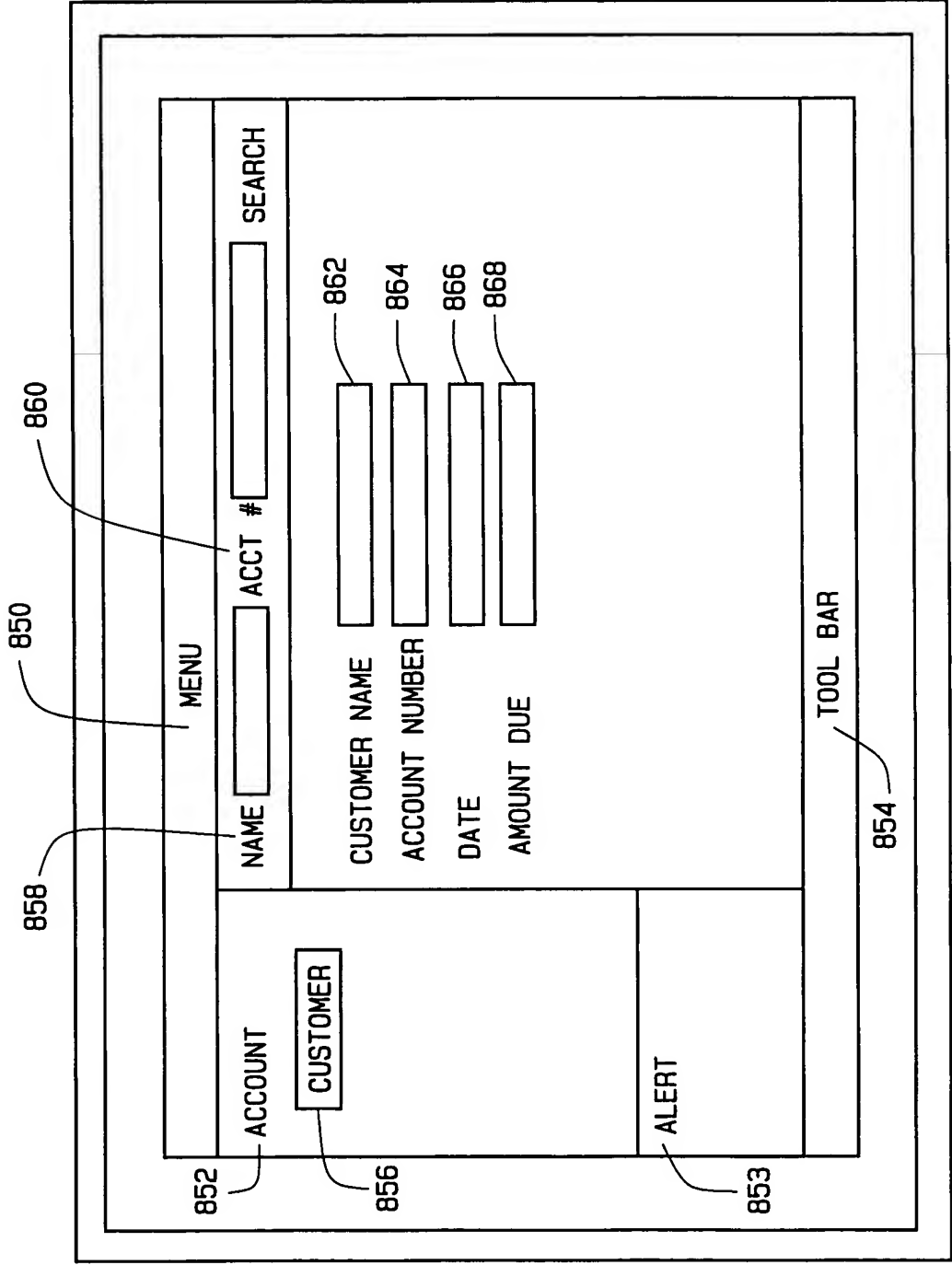


FIG. 8

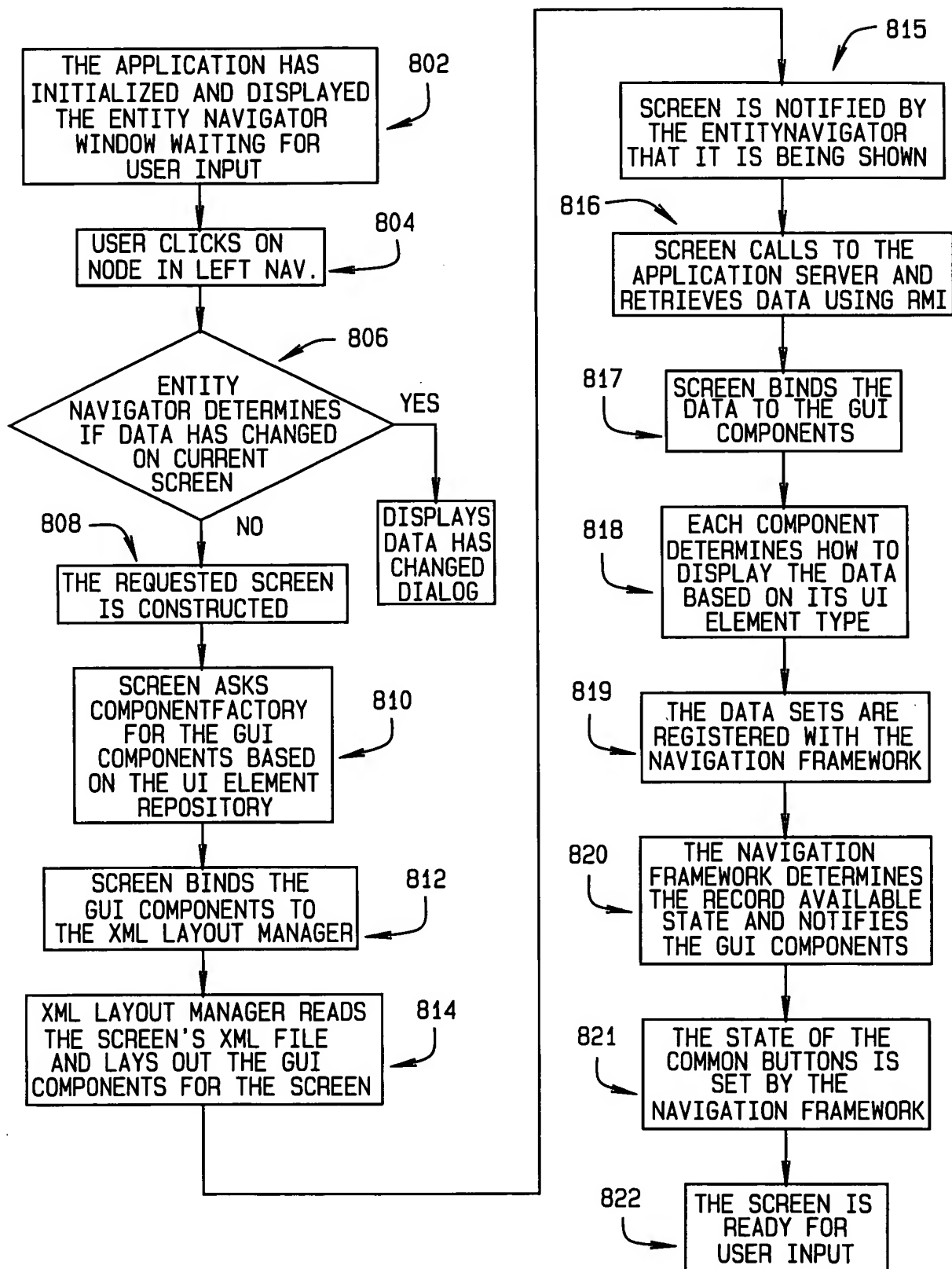


FIG. 8A